



PRESS RELEASE

Modus Operandi Announces the Release of WAVE™ Version 5.0

Powerful Web-based Knowledge Collaboration System Enhanced

MELBOURNE, Florida, March 17, 2003 – Modus Operandi, a leading business transformation and information technology solutions company, announces the release of Version 5.0 of its powerful enterprise knowledge collaboration system, *Wide Area Virtual Environment (WAVE™)*.

Organizations that rely on multiple sources of information face constant obstacles to getting the right information, when and where it is needed. Valuable business information is often “locked up” in stove-pipes created by organizational boundaries and legacy information systems. For example, customer information may reside in the sales, production, accounting and customer service departments, each of which may use its own information systems. The result is that it is very difficult to get a single composite view of the total customer relationship. This causes suboptimal results in key drivers of revenue and profitability, such as cycle time, customer responsiveness, quality, or cost control.

WAVE operates securely over the Internet from any standard web browser, providing teams with effective knowledge sharing and collaboration across the enterprise. Since WAVE manages the access rights assigned to each individual, collaboration can be extended beyond the walls of the enterprise, allowing secure, controlled sharing of information with partners and customers. Working with customers in this manner deepens and strengthens the customer relationship.

Says Tod Hagan, WAVE product manager, "What separates WAVE from many other collaboration solutions is WAVE's underlying enterprise knowledge model and integration framework, which support real-time access to knowledge from many sources throughout the enterprise. By providing an integrated, business-oriented view of enterprise knowledge assets, users don't have to be concerned about where or how the information is stored. Data redundancy is reduced, productivity is increased, and overall enterprise performance is greatly improved."

About Modus Operandi

Modus Operandi is a business transformation and information technology solutions company that addresses both the processes involved in effective collaboration and the key enabling technologies necessary to link people, processes and systems for critical information sharing. Modus Operandi is an IBM Certified for e-business Business Partner and was named 2001 Solution Partner of the Year by Borland Software Corporation.

Additional information on WAVE and other Modus Operandi products and services is available from Modus Operandi, Inc., 122 Fourth Avenue, Indialantic, FL 32903. Phone: (321) 984-3370. Fax: (321) 728-3957. E-mail: info@modusoperandi.com. Website: <http://www.modusoperandi.com/>. The company maintains offices in Atlanta; Shrewsbury, NJ; West Palm Beach, Tampa and Melbourne, Florida.